

JIM & CAROLYNN BAKER
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619-670-7441

January 31, 2015

Rose Dermody
Rose's Greenfield Manor
2083 Greenfield Dr.
El Cajon, CA 92019

Dear Rose:

We both want to thank you for the great care you gave to our "Mom" for the last almost nine months of her life. You are still maintaining the high standard you had when you took care of our "Auntie" for almost nine years ending in 2008, and Mother in 2001. We have always felt that you have treated us as part of a team to bring our two mothers, Katherine and Kathryn, and Auntie Elizabeth the most comfortable and enjoyable environment possible, and the most loving and devoted care we could ever want.

Some of the special things you have done include a birthday party for each of our loved ones, special craft classes, music and comfort dogs. When we had our 50th anniversary party at Mission Bay, you and Tom drove out to pick up Kathryn and take her home so we could stay at the party. What really blessed us the most was your advocating for us with Hospice and the social worker in what turned out to be Mom's last day. You smoothed the way for contacting family members at her passing in a positive and congenial way.

We also want to thank you for offering your home for our service for Mom. It was fitting that her last friends got to say a final goodbye without having to go somewhere unfamiliar for it. We were truly blessed by all of you and your staff during our multiple stays at your loving and comfortable home.

We realize that there were times when any of the three of them could be "difficult." You and your staff assured us that the elderly often behave in ways they never would have when younger. We thank you for the "best place" for our elders in their declining years.

We really appreciate all the attention and care you and your great staff gave to them all those years. Neither of us can think of any things that we would have wanted to be changed. Special thanks to Connie, who was their loving care-giver for their last few years.

We would be happy to recommend your home to anyone desiring an outstanding home care facility for their family or friends.

*Jim and Carolyn
Baker*