

July 2011

Rose Dermody
Rose's Greenfield Manor
2083 Greenfield Drive
El Cajon, CA 92121

Dear Rose,

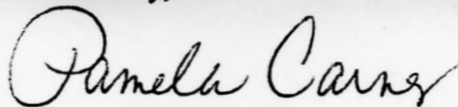
Our entire family is eternally grateful for the extraordinary care you provided for our Dad for over two years that he was a resident with you.

As a family we had discussed Dad's care often and always came up with the same conclusion, that Dad was receiving the very best of care at all times and in most cases above and beyond! Jeff, Andrew, Teresa and I have said that we couldn't have given Dad the high level of care that you provided for him even if we were all 4 trying at the same time!

The level of care and compassion Dad received from you, Mary and Connie on a daily basis can never be repaid. We owe you a great deal for taking care of Dad in such a caring and compassionate way, every day in every situation. We know that Dad was not the easiest of residents, but you were always positive in finding a solution.

Your facility and staff are impeccable and anyone needing the level of care that you provide would be fortunate to be a resident at Rose's Greenfield Manor.

Sincerely,



Pamela Carner
On behalf of the Fellows Family